

## **Quality and Environmental Management System Policy**

The continuous improvement of processes, products and services of KAB CONNECT Unipessoal, Lda (KC) are at the center of the organization's activities to be the preference of its customers, offering the best solutions and tailored to their requirements and needs.

At the level of the Quality Management System Policy and Environment.

### **The company and all collaborators are focused on:**

- Increase customer satisfaction
- Send no defects and meet customer deadlines
- Use state-of-the-art tools for continuous improvement and use "risk and opportunity" based thinking for the approach to processes
- Comply with all legal requirements and standards applicable to products, processes, services and the Management System
- Foster an atmosphere of respect, transparency and open-mindedness creating conditions for the development and motivation of all employees
- Develop partnerships of trust with all partners, ensuring an integration with the best quality and minimizing environmental impacts inherent in the life cycle.

### **The company and all collaborators commit to:**

- Promote the performance, dedication and commitment of employees to quality and its basic principles by eliminating waste in all processes
- To foster better contact and dialogue among employees
- Enable the sharing of tools; knowledge and best practices to continuously improve quality; equipment availability and productivity
- Promote and request the same quality principles and good practices throughout the supply chain and from all partners
- Carry out the company's activities, directly or indirectly related to product manufacturing aiming at continuous improvement, without compromising its quality, environmental preservation, by the sustainable use of resources and reduction of pollution.